

INDUSTRY PARTNERS

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Dollar General
Sandra Beck
Florida Community College at Jacksonville
Stacy Campbell-Domineck
Workforce 2020
Frank Cascante
Maersk Line
Brent Christensen
Gainesville Chamber & Council for Economic Outreach
Rob Clancey
PCC-Corporate College
Jeff Day
Publix Super Markets
Terry Dicks
Terry Dicks Trucking, Inc.
Andrew Duffell
BDB of Palm Beach County
Bruce Ferguson
First Coast Workforce Development
Joe Geunes
University of Florida
Joel Haas
American Red Cross of Central Florida
Terry Haber
CEVA Logistics
Lucy Hadi
Florida Department of Education
Katherine Haight
Target
Lynn Hamilton
Florida Crown Workforce Board
Belinda Hess
CSX/TRANSFLO
Tracy Hickman
Lake City Community College
Lewis Hunt
CSX-Transflo
Joanne Kazmierski
Port of Jacksonville
Lynda Keever
Florida Trend
Wayne Kline
Polk Community College
Richard Leuner
NAI RealVest
Greg Lovelace
Tampa Port Authority
Deborah McDowell
Global Stevedoring
Tom Ming
Landstar Global Logistics
Greg Minnich
United States Cold Storage, Inc.
Craig Moore
Family Dollar
Michael O'Leary
Grimes Company
Jim Poole
Lake City Chamber of Commerce
Mary Lou Rajchel
Florida Trucking Association
Darryl Register
Baker County Chamber of Commerce
J.B. Renninger
Florida Community College at Jacksonville
Claude Revels, Jr.
JM Family Enterprises, Inc.
Chris Sass
Cushman Wakefield
Jeff Scroggins
CHOICE Institutes
Mike Sellers
BlueLinx Corp
Tom Shiner
Workforce Florida, Inc.
Jim Simmons
Sysco
Pascale Spears
Nordstrom
Andy Stansfield
Revolutionary Marketing
Bobby Steele
Walmart
Jay Steele
Saint John's County School District
Melinda Stein
Okaloosa-Walton Community College
Chris Steinocher
Tampa Bay Partnership
Rebecca Torres
Enterprise Florida
Linda S. Watson
Lynx Orlando
Kathy Wentworth
ICS Logistics
Richard Williams
Chipola Regional Workforce Development Board
Bob Wood
University of Central Florida
Don Wood
3SM Inc.
Mary Young
IBM Corporation

Transportation, Warehouse & Logistics Training

Professional Certification Courses

The Professional Designation in Logistics and Supply Chain Management (PLS)

The Professional Designation in Logistics and Supply Chain Management (PLS) is an AST&L certification program for professionals seeking an understanding of the key strategies for improving customer service and increasing the efficiency of their logistics and supply chain operations.

Who should attend:

The purpose of the PLS is to recognize individuals that have completed a course of study examining the strategies for improving logistics and supply chain operations and are seeking to apply this knowledge within their profession. This designation is granted to AST&L members who have successfully passed the comprehensive examination. (40 hour course)

Certified in Production and Inventory Management (CPIM)

The Certified in Production and Inventory Management (CPIM) program is an APICS certification that offers in-depth education for individuals in the operations management profession who wish to improve their knowledge of production and inventory management. The courses are designed to develop knowledge and skills in the essential areas of materials management and integrated resource management.

Who should attend:

The CPIM online program offers in-depth education for individuals in the operations management profession who wish to improve their knowledge of production and inventory management.

Online students complete a chapter a week and spend between 2 and 4 hours per chapter. Below is a listing of the five modules and the number of chapters in each module:

- Basics of Supply Chain Management - 10 chapters
- Master Planning of Resources - 8 chapters
- Detailed Scheduling and Planning - 9 chapters
- Execution and Control of Operations - 9 chapters
- Strategic Management of Resources - 9 chapters

To become a CPIM you must take and pass examinations for each of the five CPIM modules.

Lean Six Sigma Green Belt for Service, Manufacturing or Logistics professions

The Lean Six Sigma program is designed specifically for professionals in Service, Manufacturing or Logistics professions. In becoming a Lean Six Sigma Green Belt, attendees will learn how to contribute to and even lead Lean Six Sigma improvement teams.

Participants will gain a strong knowledge of how to apply the Lean Six Sigma methodology to the improvement of processes enabling cost reductions and improvements in productivity, quality and customer satisfaction. Participants receive 10 days of intensive, workshop-focused instruction. Those achieving Green Belt status often later progress to Black Belt status by taking the Lean Six Sigma Green Belt to Black Belt transition course.

Who should attend:

Individuals who wish to utilize Lean Six Sigma Green Belt tools to drive cost reductions and improvements in quality, productivity and customer satisfaction. (10 day course)

Six Sigma Black Belt for Service, Manufacturing or Logistics Professions

The majority of organizations in this country are focused on the service sector of the economy. Health care, banking, utilities, insurance, finance, governmental agencies, military and education are all examples of industries focused on processing and/or delivering services. This Center for Quality Six Sigma program is designed specifically for service-focused organizations and service-based functions within manufacturing organizations (e.g., finance, HR, accounting).

As Six Sigma Black Belts, attendees will learn how to effectively lead Six Sigma teams to generate process improvements. Participants will gain a strong knowledge of how to apply the Six Sigma methodology to the improvement of service-based processes enabling cost reductions and improvements in productivity, quality and customer satisfaction. Participants receive 20 days of intensive, workshop-focused instruction.

Who should attend:

Individuals in service organizations or service functions who wish to lead Six Sigma improvement teams and utilize Black Belt tools to drive cost reductions and improvements in quality, productivity and customer satisfaction.

Project Management

Learn the tools required to more effectively and efficiently manage projects throughout the organization. Primary focus is on the use of tools to effectively manage project schedules, costs, resources, risks and other key aspects of project success. Microsoft Project is used throughout the seminar to demonstrate how project management software can be used to further improve project management efficiency.

Who should attend:

Individuals who manage projects, members of project or product teams and others with project management responsibilities. (2-day course)

RoadMap Corporate Manager's Certificate Program (RCMCP) for Frontline Supervisors

RCMCP will introduce participants to the roles, responsibilities and qualities demonstrated by effective leaders regardless of their position. This class will incorporate many of the research findings of nationally and internationally recognized training developers and introduce leaders to the growing body of science in the emerging field of emotional intelligence.

This program will continue to build the communication skill set with a session on coaching. And enable leaders to recognize signs that conflict exists, assess each conflict situation to determine their level of involvement, and serve as a catalyst to encourage those involved in the conflict to achieve resolution. Leaders learn to deal with performance problems and how to document those problems.

Who should attend:

The RCMCP is designed for frontline supervisors, team leaders and new managers with little or no exposure to leadership development programs. This program will introduce participants to the "core" skills for supervisory success. The RCMCP is a 20-hour program

16-Hour Commercial Motor Vehicle Operator (CDL) Refresher Training

This course is refresher training for experienced CDL drivers. Safe operation of commercial vehicles, including straight truck, tractor-trailer combination (fifth-wheel, pintle hook, etc.) passenger and school buses. Topics include brake systems, pre- and post-trip inspections, DOT inspections, backing and docking principles, night driving, hazard awareness and evasive maneuvers, controlling skids, downhill braking, accident procedures, proper handling of cargo, weight distribution of loads and shipping documents.

Who should attend:

This course is designed to assist truck driver's who have been out of work or who haven't driven over a 2 year span or more. It is designed to refresh the experienced CDL driver who has been out of the trade for a period of time including those who have not driven since acquiring their CDL. Course review includes: classroom lecture, simulator instruction, and video refreshers.

Entry Level Training Courses

Six Sigma Overview Course

This Center for Quality two-day overview course provides a general understanding of Six Sigma principles. Primary focus is in assisting participants to understand how Six Sigma drives organizational improvement and the actual Six Sigma DMAIC (Define, Measure, Analyze, Improve & Control) methodology employed by Six Sigma Black Belts. Key issues such as factors that drive program and project success, roles and responsibilities and project selection techniques are discussed. Both manufacturing and transactional case studies are used to demonstrate effective Six Sigma project methodology.

Who should attend:

Individuals who will be involved with planning, managing or implementing a Six Sigma Program or those who are considering becoming a Black Belt or Green Belt and would like to learn more about Six Sigma. (2-day course)

Industrial Power Lift Truck (Forklift) Training

In this 10-day course participants will receive training that includes practical hands-on experience. Participants will complete the following training:

- General Industry OSHA – An overview of the basic OSHA safety standards is presented in this compact two-day format. The class teaches vital safety and health information to all personnel responsible for a safe working environment on the job site. Those attending will better understand OSHA's role in industry. After completing the required ten hours, participants will receive the OSHA Certification Card.
- First Aid/CPR – Designed to instruct the individual in basic first aid and CPR in the workplace. American Red Cross certification card awarded. Hands on lab incorporated.
- National Safety Council Forklift Certification – Content covers operator training definitions from OSHA and NIOSH. National Safety Council certification card is awarded upon successful completion.

- Participants will learn how to drive and inspect a sit-down, narrow-aisle reach, and order picker trucks.

Basic Warehouse Operations Training for Picker/Packers

This course will prepare students for entry-level careers such as: Order Picker or Packer.

- General Industry OSHA – An overview of the basic OSHA safety standards is presented in this compact two-day format. The class teaches vital safety and health information to all personnel responsible for a safe working environment on the job site. Those attending will better understand OSHA's role in industry. After completing the required ten hours, participants will receive the OSHA Certification Card.
- Participants will learn how to operate, inspect, and select items for a particular order.

Safety Training for General Laborer

This course will prepare students for entry-level careers such as: Order Picker or Packer.

- General Industry OSHA – An overview of the basic OSHA safety standards is presented in this compact two-day format. The class teaches vital safety and health information to all personnel responsible for a safe working environment on the job site. Those attending will better understand OSHA's role in industry. After completing the required ten hours, participants will receive the OSHA Certification Card.

Additional Banner Center Certification Courses

| Banner Center Courses | |
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| | Training Program Title |
| Entry-level job training | Certified Logistics Associate (CLA) CLA is a prerequisite for CLT |
| Skills upgrade training | Certified Logistics Technician (CLT) CLA is a prerequisite for CLT |
| Skills upgrade training | MSSC CLA/CLT Train-the-Trainer |
| Entry-level job training | Logistics and Transportation Specialist Certificate (College Credit) |
| Entry-level job training | Basic Warehousing Certification |
| Entry-level job training | Hazard Prevention and Truck Driver Simulation Certificate |
| Advanced-level training | Certified Transportation & Logistics Professional (CTL) |
| Skills upgrade training | Certified Logistics Technician (CLT) |
| Entry-level job training | AS/AAS Degree Supply Chain Management (College Credit) |
| Advanced-level training | Federal Motor Carrier Safety Regulations |
| Advanced-level training | Leadership Certificate in Importing and Exporting |